

Sensory Guide



ON ARRIVAL

Once you arrive, you will head to our entry point to scan your tickets and enter the festival. This is where your Big Feastival journey begins!



You will see signs directing you to the entry point. You will see a few queue lanes, with members of staff at the end ready to scan your tickets.



You may hear people talking, particularly at busier times when there may be a bigger queue of people waiting to get into the event. You might be able to hear music from inside the event as you are coming in.



The festival is in a field so there is grassy terrain all around. It may get muddy if the weather is wet, so don't forget wellies! There will be metal gates between the different queue lanes. You will receive a wristband to put on once your ticket is scanned.



Our team will be at the entry point scanning tickets and giving out wristbands. You will need to wear this while you're at the festival.





GAMPSITES

This is where you will camp if you're staying at the festival over the whole weekend. You can go back to the campsite during the day whenever you need.





You will see lots of tents around the campsite, which have been set up by other people. They might have camping chairs by their tents. If you're staying in the Live-In Vehicle field, you'll see other Campervans parked around you.



You will hear other people who are staying the campsite, and may even hear some music from the festival depending on where you have set up your tent.



There will be food available at the Campsite Hub if you want to buy anything from the stalls here. You're also welcome to bring your own food and drinks with you into the Campsites.



There will be members of staff based around the campsites. If you are staying in our Accessible Campsite, there will be a Manager in this area on hand to help if you need anything.









MAIN STAGE

This is the biggest stage at the event, and where headline acts will perform every evening over the weekend.



You will see the Main Stage, the biggest stage at the festival. There might be bigger crowds here, especially when headline acts are on. People might bring seats to sit on during the day, but after 6pm these will be put away. There may be bright lights from the stage, it will be dark outside before the headline act goes on stage. You will see big screens either side of the Main Stage showing the performances. You may also see BSL interpreters during the performances.



The sound of the performances will be coming through speakers. This might be loud, so you're welcome to bring ear defenders with you if you'd like to. There will also be ear plugs available at the event Info Point.



The ground is grassy. If you're near the front, you may be near metal barriers which keep the crowd behind a certain area near to the stage.



If you need any help, there will be stewards located all around this area. The Accessible Viewing Platform is available for anyone with an accessible lanyard, and this is to the right of the stage. There are toilets around the Main Arena, including by the Accessible Viewing Platform.







FOOD, MUSIC & ENTERTAINMENT

There are lots of performances and experiences that take place around the event. These are all about food, music, and entertainment.



You will see performers and speakers at the front of each stage or tent. While the performances are taking place these areas will have more people inside. You may also see BSL interpreters here.



The performers will usually have microphones, with sound coming out over speakers so everyone is able to hear this whether you're at the front or back of the area.



Some areas might have seating such as wooden benches while you watch. Some areas will be standing, such as our music stages.



At the Cook Schools and cooking demonstrations, you might be able to try the food afterwards if you would like to.



At any of the food related activities you may be able to smell the food being made. This will depend on the dish being prepared.







AROUND THE EVENT

There's a lot to explore at the festival! There is a mix of food stalls, fairground rides, stages, and more around the event.



You will see a mix of things as you go around the event. The area is quite big so be prepared to take time walking around if you want to explore the whole festival. You will see fairground rides, food stalls, music stages, entertainment tents, and more.



You will hear music and people talking as you go around the event. Some areas may be louder, especially near stages or performance tents.



The terrain is grassy, so if the weather is wet it may get muddy.



There are lots of food & drink options around the event if you want to try them. You won't be able to bring in your own food & drink unless there is a medical reason for this, but have refill points if you wanted to bring a reusable water bottle with you.



Our Customer Service team is based at the Info Point in the Main Arena if you need anything during your time at Big Feastival.